

Hideaway Helper Lockdown Shade Limited Warranty & General Care Instructions

HIDEAWAY HELPER LOCKDOWN SHADE LIMITED WARRANTY

School Safety Solution, LLC (SSS) warrants to the end user that its **Hideaway Helper lockdown shades** are free from defects in material and workmanship. The warrant period begins on the date of shipment and is limited to the use for which the product was originally purchased.

The item will be under a limited warranty for **ONE YEAR** from the date of shipment. If items are defective, damaged, or malfunctioning in any way subject to the limitations contained herein, the Buyer must contact the Seller within **30 days from receipt of the goods** and the Seller will provide a replacement of the same product free of charge. If damage from normal wear and tear occurs within **one year from the date of shipment**, SSS will replace the lockdown shades in question with the exact same size lockdown shade.

The limited warranty does NOT cover damage unrelated to manufacturer defects. The limited warranty does not apply to any damage, expenses, or injuries that occur from improper use, mishandling, faulty transportation, or incorrect installation.

The Seller makes no other warranty, express or implied, oral or written, concerning the aforementioned item's merchantability, fitness, purpose, or suitability.

This limited warranty extends only to the original end user and is not transferable to a third party. This limited warranty is applicable to products that are replaced for the balance of the warranty period or for ninety days from the date the product is replaced, whichever is longer.

If a product breaches this limited warranty, the end user may make a claim on this limited warranty within thirty days after receipt of the product by contacting SSS via email describing the issue along with images to info@schoolsafetysolution.com. SSS will at its discretion replace the product in question that proves defective by reason of improper workmanship or materials.

SSS total liability under this or any other warranty is limited to repair, replacement, or refund, which is at the sole and exclusive remedy for any breach of warranty. In no event shall SSS be liable for any back charges or for any incidental, indirect, consequential, special, exemplary or punitive damages, whether resulting from the purchase, use, misuse, inability to use, or inability to install the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

This limited warranty and the rights hereby shall be governed by and interpreted in accordance with the laws of the State of Illinois, without regard to its choice or conflict of law principles. Any legal action arising under or relating to this limited warranty shall be settled by binding arbitration in the State of Illinois, unless otherwise agreed to by SSS and the warranty holder. Each party shall bear its own attorneys' fees in connect with any such arbitration. All arbitration costs shall be shared by the parties unless otherwise ordered by the arbitrator.

This limited warranty shall be effective as of October 1, 2018 and shall only apply to products purchased on or after such date.

SSS reserves the right to amend, modify or withdraw this limited warranty or any provisions herein at any time without notice to any party. Any such amendment, modification or withdrawal will not affect any purchase prior to the date of such amendment, modification, or withdrawal.

HIDEAWAY HELPER GENERAL CARE INSTRUCTIONS

SPOT CLEAN ONLY. DO NOT MACHINE WASH.

Use a damp sponge or cloth to wipe surface clean using warm water and mild detergent, if necessary.



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